

Moving on Mental Health in Peel Region – Our Shared Responsibility

“Together, we will transform the experience of children and youth with mental health problems and their families, so that they will know what high quality mental health services are available in our community; and how to access mental health services and supports that meet their needs.”

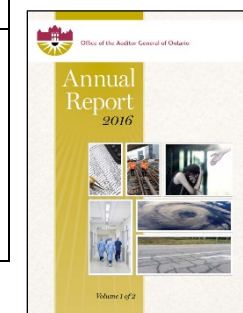
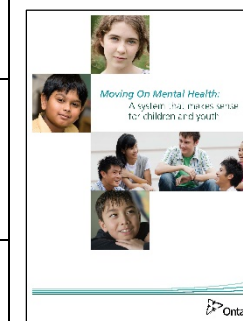
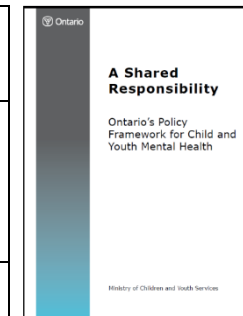
Moving on Mental Health

Vision:

A caring community working together for children and youth

Provincial Policy & Strategic Drivers:

Lead Agency Strategic Direction	Moving on Mental Health (MOMH) Priority	Peel Priorities Implemented, 2014 to 2017	Implementation Underway, 2017/18	Future Plans and Considerations
Ensure excellent clinical services and pathways to care for children and youth with mental health needs and their families	Increased awareness of CYMH services	<ul style="list-style-type: none"> ✓ Lead Agency web pages and uploaded MOMH documents ✓ Lead Agency Progress Reports and Annual Reports ✓ Research on public awareness of Peel's Child & Youth Mental Health (CYMH) service system 	<ul style="list-style-type: none"> ➢ New brand, WhereToStart.ca, to build recognition of the front door to Peel's CYMH service system (name, tagline, logo, visuals) ➢ Tools to support the brand (website, social media, print) ➢ Public awareness and education campaign 	<ul style="list-style-type: none"> ◆ Needs of Peel's diverse communities ◆ Meeting demand for service as public awareness grows
	Improved Access and Pathways	<ul style="list-style-type: none"> ✓ Peel Coordinated Intake Network (PCIN) ✓ Standardized intake tool (interRAI Screener) implemented across Peel's Core Service Providers (CSPs) ✓ Community referral process 	<ul style="list-style-type: none"> ➢ Enhanced interRAI Screener+ tool implemented for all PCIN staff ➢ PCIN staff beyond System Access Team onto EMHware database ➢ Documentation of access protocols with other service sectors ➢ New mechanism for youth to access CYMH services 	<ul style="list-style-type: none"> ◆ Intake module of EMHware ◆ Pathways from child and adolescent psychiatric beds to community-based CYMH
	Efficient and Effective Clinical Services	<ul style="list-style-type: none"> ✓ Core Services and Key Processes mapped at all Peel CSPs ✓ Common clinical assessment tool (interRAI ChYMH) implemented at all Peel CSPs ✓ 3 regional communities of practice sharing learnings about interRAI use 	<ul style="list-style-type: none"> ➢ Review/redesign of Brief Services offered by Peel's CSPs ➢ Revised model for Brief Services delivery and recommendations to MCYS (model, staffing, locations, funding allocation) ➢ Framework for Continuous Quality Improvement (CQI) 	<ul style="list-style-type: none"> ◆ Approval to implement Brief Services changes in Peel ◆ Review and redesign of Intensive Treatment Services
Build a strong community collectively supporting the mental health of children, youth and families	Meaningful Youth Engagement (YE)	<ul style="list-style-type: none"> ✓ YE Coordinator in place ✓ YE Working Group & Youth Research Volunteers ✓ Environmental scan; 12 focus groups; SWOT analyses for 6 CSPs ✓ The Art of Youth Engagement training for 70 youth and staff 	<ul style="list-style-type: none"> ➢ Peel chapter of The New Mentality (TNM) for peer support ➢ Youth recruitment for YE Working Group and TNM ➢ Strategic plan and evaluation framework for YE ➢ Community event to share, learn, and improve on YE practices 	<ul style="list-style-type: none"> ◆ Co-creation with youth of a Peel-specific YE mechanism ◆ Youth role in governance ◆ YE as part of Peel's CPM
	Meaningful Family Engagement (FE)	<ul style="list-style-type: none"> ✓ FE Coordinator in place ✓ 6 focus groups (families/caregivers and service providers) ✓ FE training for 225 staff from across Peel's CSPs by the Centre of Excellence and Parents for Children's Mental Health (PCMH) 	<ul style="list-style-type: none"> ➢ Environmental scan/report ➢ Family Engagement Development Group ➢ FE work plan based on change management framework ➢ Peel chapter of PCMH for peer support 	<ul style="list-style-type: none"> ◆ Co-creation with families of a Peel-specific FE mechanism ◆ Family role in governance ◆ FE as part of Peel's CPM
	Integrated Service System	<ul style="list-style-type: none"> ✓ Core Service Providers (CSP) planning table meets quarterly ✓ Community Planning Mechanism (CPM) co-created with sector partners; full CPM meeting annually, working groups as needed ✓ Common clinical database (EMHware) at community-based CSPs ✓ Joint review of service plans (MCYS, Lead Agency and each CSP) 	<ul style="list-style-type: none"> ➢ First working group of CPM compiling Community Asset Inventory of CYMH supports provided by other sectors ➢ Considering EMHware as CIS for Trillium Health Partners' clinic ➢ Exploring opportunities to align/integrate CYMH planning with Local Health Integration Networks' (LHINS') planning for adults 	<ul style="list-style-type: none"> ◆ Opportunities to align Crisis Support services (CYMH and adult mental health sectors) ◆ Services for transitional aged youth (CYMH/adult sectors)
Cultivate an efficient, effective and innovative organization that is reflective of – and embedded in – the communities it serves	Accountability to funders, service partners, clients and the general public	<ul style="list-style-type: none"> ✓ Engagement of CSP and sector partners in MOMH planning ✓ Core Services Delivery Plan/Report (annual) ✓ Community Mental Health Plan/Report (annual) ✓ Lead Agency's System and Performance Management teams ✓ Reports on System Management capacity-building funding ✓ Review of CSPs' infrastructures systems, processes and capacity 	<ul style="list-style-type: none"> ➢ Defining roles and responsibilities of Lead Agency, CSPs and MCYS under the <i>Child, Youth and Family Services Act</i> ➢ Developing templates and processes with MCYS for multi-year planning, service contracting, issue resolution and business ➢ Enhancing clinical information systems (CISs) including EMHware in preparation for MCYS' Business Intelligence (BI) solution 	<ul style="list-style-type: none"> ◆ Evolution of PCC's dual roles as system manager and CSP ◆ Implementation of new MOMH processes ◆ Submitting Peel's CYMH data to MCYS' BI solution



OUR CARING COMMUNITY:

Core Service Providers



Children, Youth and Families



Community Planning Mechanism

