

Peel Children's Centre Achieves 100% of National Accreditation Standards

Mississauga – Peel Children's Centre (PCC) is thrilled to announce that it has been awarded a four-year accreditation by the Canadian Centre for Accreditation (CCA), having met 100% of CCA's mandatory and leading practice standards. PCC staff and supporters celebrated this achievement at an event with sister agency Nexus Youth Services on February 8th.

Accreditation with CCA supports organizations to continually improve the quality and efficiency of the programs and services they provide. The accreditation process included PCC's submission of extensive documentation, followed by a multi-day on-site review by four-member team from the social services sector.

In its final report, CCA congratulated PCC for meeting all of the accreditation standards, which are organized into three categories: CCA's Organizational Standards (e.g. Governance, Risk and Safety, Volunteers); Child and Youth Mental Health Program and Service Standards (e.g. Intake and Client Assessment, Service Delivery, Clinical Records); and Child and Youth Mental Health Setting-Specific Standards related to the various physical contexts where PCC's services for children and youth are provided.

CCA highlighted a number of PCC's strengths in its report, including the organization's:

- Strong and committed board of directors
- Well-planned and successful fundraising strategy
- Culture of learning and professional development
- Clinical records, treatment planning and commitment to client-centred care
- Strong program evaluation skills, knowledge and leadership within the organization
- Continuous commitment to evidence-informed and evidence-based practices
- Engagement with client families and community partners

"PCC is a healthy and effective organization that is delivering much needed programs and services to its clients and community," CCA review team noted in the conclusion of their report, adding that the team was impressed by the commitment and passion of PCC's staff and board members.

"To be accredited by CCA is a reflection of the phenomenal work our staff, volunteers, students, community partners and clients do together every day to build an effective and caring community that supports children and youth with mental health challenges," said PCC Board President, Rudy Riske. "We are proud of this collective achievement."



“Accreditation is a Continuous Quality Improvement process that has enabled PCC to build on strengths and identify areas for improvement,” said PCC CEO Humphrey Mitchell. “It is both a key learning opportunity and a great reminder of all that we have to be proud of. We are delighted to have once again met every mandatory and leading practice standard for child and youth mental health.”

Since 1985, PCC has provided free and confidential mental health services to over 4,300 children, youth and their families annually. In 2014, as part of its Moving on Mental Health (MOMH) initiative, the Ministry of Children and Youth Services named PCC the Lead Agency for child and youth mental health services in the Region of Peel. In this capacity, PCC is responsible for ensuring that core services are delivered in the Peel Service Area, and that Peel’s community-based sector works together with healthcare providers, schools and other organizations to support the mental health needs of children, youth and families. To learn more about PCC, visit our website, www.peelcc.org. To learn more about PCC’s role as Lead Agency and the MOMH strategy, please visit www.peelcc.org/en/lead-agency.

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